

Reporting Period: July 2013 - December 2013 (Data as of Apr 04, 2014)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	77	58	33%	▲
	Admits	42	27	56%	▲
	Discharges	38	36	6%	
	Service Hours	380	245	55%	▲

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Addiction			
	Employment Services	77	100.0%

Consumer Satisfaction Survey

(Based on 23 FY13 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ General Satisfaction		100%	80%	92%
✓ Respect		100%	80%	91%
✓ Access		100%	80%	88%
✓ Overall		96%	80%	91%
✓ Quality and Appropriateness		94%	80%	93%
✓ Participation in Treatment		90%	80%	92%
✓ Recovery		89%	80%	79%
✓ Outcome		82%	80%	83%

Satisfied % | Goal % 0-80% 80-100% Goal Met Under Goal

Client Demographics

Age	#	%	State Avg
18-25	7	9%	15%
26-34	12	16%	22%
35-44	16	21%	19%
45-54	33	43%	▲ 25%
55-64	9	12%	15%
65+			4%

Gender	#	%	State Avg
Male	60	78%	▲ 58%
Female	17	22%	▼ 42%

Ethnicity	#	%	State Avg
Non-Hispanic	70	91%	▲ 75%
Hisp-Puerto Rican	6	8%	12%
Hispanic-Other	1	1%	6%
Hispanic-Cuban			0%
Hispanic-Mexican			0%
Unknown			6%

Race	#	%	State Avg
White/Caucasian	48	62%	64%
Black/African American	18	23%	17%
Other	8	10%	14%
Am. Indian/Native Alaskan	3	4%	1%
Asian			1%
Multiple Races			1%
Hawaiian/Other Pacific Islander			0%
Unknown			3%

Unique Clients | State Avg > 10% Over State Avg > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	77	58	33% ▲
Admits	42	27	56% ▲
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Service Hours	380	245	55% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	94%

On-Time Periodic	Actual	State Avg
6 Month Updates	90%	60%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	100%
Services	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed	<div></div>	23	29%	35%	32%	-6%

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services	<div></div>	40	98%	90%	86%	8%

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 7 Active Employment Services Programs